Section Number: 20-8 Effective Date: January 1, 2012

Subject: Employee Files and Records

Purpose: To provide guidance on the maintaining and storing employee files and records

• Official Personnel File

- Maintained by the Division of Personnel
- Copy/review available to employee upon request

• Regional Personnel File

- Maintained by the Regional Office
- Retained for one year after termination
- Copy/review available to employee upon request
- Supervisory Working File
 - Maintained by the employees Supervisor
 - Copy/review available to employee upon request
 - Retained for two years after termination
 - DOP Labor Relations HR Solutions attachment provides Supervisor File Guidelines:

Regional Medical File

- Maintained by the Regional Office (this file must be stored separately from the Personnel file)
- Copy/review available to employee upon request
- Retained for one year after termination

NOTE: ADA, FMLA, AFLA records must be retained for 3 years after employee terminates.

- Medical Files <u>will not</u> be maintained by Supervisor all information forwarded to Regional Office. Regional Office will ensure all medical information is provided to their payroll contact.
- <u>Includes</u>: Worker's Compensation, FLMA, AFLA, ADA, Risk Management information, and any additional medical information
- Official Medical File
 - Maintained by the Division of Personnel
 - Copy/review available to employee upon request
 - Employee medical information will be sent to DOP and a copy maintained in the regional medical file.
 - <u>Includes</u>: Worker's Compensation, FLMA, AFLA, ADA, Risk Management information, and any additional medical information
- Investigative Files
 - After determination; stored in the Regional Office
 - <u>Not</u> available for employee review/copy
 - Supervisors must ensure complete documentation of investigatory meetings; managers in attendance will also keep documentation. A copy of all correspondence, meetings and final decisions will be maintained in the investigative file. Once the investigation is complete; all records will be combined into one file and stored in the regional office.
 - Labor Relations will maintain the official investigative file.

• Grievance/Union Complaint Files

- Grievances received within the Region will be forwarded to the Regional Office, the Chief of Field Services and the contact at Labor Relations / Management Services immediately. The Chief will notify the Director of the grievance or complaint.
- A copy will be maintained by the Regional Office, until resolution.
- Central Office retains file for five years after closed.
- Labor Relations recommends grievance files are maintained at the Division level and not the regional level.

- <u>Not</u> available for employee review/copy.
- Complaint Files (client)
 - Refer to Administrative Procedures MS 100-11 for the procedure on handling client complaints.
- Alaska State Commission for Human Rights "complaint file
 - After determination; stored in the Regional Office
 - <u>Not</u> available for employee review/copy
 - Retained for five years after closed
 - Labor Relations / EEO Officer maintains official file
- Equal Employment Opportunity Commission "charge file"
 - After determination; stored in the Regional Office
 - <u>Not</u> available for employee review/copy
 - Retained for five years after closed
 - Labor Relations / EEO Officer maintains official file
- Timesheet Files
 - Employees should maintain a copy of their 2 prior timesheets to ensure correct completion of AWW schedules.
 - Timesheet files are maintained by the Regional Office.
 - Regional Office retains for one year after closed
 - Timesheet files are also maintained by the Division of Personnel.
- Client Case files
 - Refer to Administrative Procedures Manual section 103 for additional information on managing client case files.
 - Maintained in District Office or Archives
 - Closed files are maintained at the District Office until 1 year after closure

- Volume files are maintained at the District Office until 1 year after the volume date.
- Protected agency records
- Recruitment files
 - All hiring documents
 - Retained in the Regional Office for 2 years